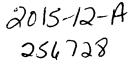
96.51°C 256753







May 15, 2015 Via U. S. Mail

MAY 22 2015

Ms. Jocelyn Boyd, Chief Clerk South Carolina Public Service Commission 101 Executive Center Dr. Columbia, SC 29210 PSC SC MAIL / DMS

RE: Verizon Long Distance LLC Officer and Complaint Contact Update Changes

Dear Ms. Boyd:

This letter is to notify you of the following changes to the Regulatory Contact information for Verizon Long Distance LLC.

Effective immediately, Rachel Mcgallian is no longer President of the Company. She has been replaced by Mr. Darren S. Kaufmann. Mr. Kaufmann's information is as follows:

Darren S. Kaufmann, President and Sole Director

Address: One Verizon Way, VC53S455, Basking Ridge, NJ 07920-1025

Office: (703) 886-8900 Fax: (908) 630-2615

Email address: <u>verizonlongdistance@verizon.com</u>

Effective immediately, for the Company's Escalation and Problem Resolutions, Long Distance Customer Complaints, Renee Marshall, Supervisor-Operational Excellence & Transformation will be replaced by Wendee Allen. Ms Allen's information is as follows:

Wendee Allen, Manager - Customer Service

Address: 7979 N Belt Line Road, 2<sup>nd</sup> Floor, Room N2C001

Irving, TX 75063

Complaint Number: 1 (888) 483-7770

Office: (972) 399-8062 Fax: (972) 399-0002

Email address: cr-execld@verizon.com

Please update your records as indicated. If you have any questions regarding this change, or questions about any of the other contacts for the Company, please contact Cathy Haliburton, Verizon Senior Specialist – Regulatory at 703 886-8900 or via email to verizonlongdistance@verizon.com.

COPY
Posted: 5-22-15 de
Dept:
Da'e:
Time:

Sincerely,

Connie Wightman Consultant

C.M. Digo

cc: Office of Regulatory Staff

Attn: Jeanne Gordon 1401 Main St., Suite 900 Columbia, SC 29201

file: VLD - South Carolina - Other

tms: SCx1502

Enclosures CW/lw